

HAAPI
Audiologist Instructions for patients with Partial Coverage and/or Deductible

The process for cases involving partial coverage or plans with deductibles are different than the normal procedure for HAAPI. Please read the instructions below carefully.

Applicants with partial coverage or deductibles are granted approval on a provisional basis. Final determination of assistance will be sent to participating audiologists when the patient's Explanation of Benefits (EOB) and manufacturer's invoice is received by HAAPI administrators.

- All applications materials should be sent in, including Audiologist Attestation of insurance coverage. When the application has been processed, *provisional approval* will be granted.
- After provisional approval is granted, the audiologist may order the device and bill insurance. Make sure to select a device which is listed on the website at: HAAPIIndiana.org/about/approved-hearing-aids
- **Reminder: The hearing aid order must be placed with the participating audiologist's account number NOT the HAAPI account number.** The participating audiologist will be responsible for paying the invoice amount. The participating audiologist's contracted pricing will apply in this case.
- Upon receipt of the EOB *and* the manufacturer's invoice, HAAPI administrator's will make a final award determination. It is in everyone's best interest to send the EOB and invoice to HAAPI administrators as quickly as possible.
- If insurance payments do not cover the full out-of-pocket costs to the family, you will be approved for HAAPI funds to cover your fitting fee and **invoice** cost (max \$1500).
- If the payment from HAAPI does not cover the full **invoice** cost of the device and the participating audiologist's fitting fee, the patient *may still* have an out-of-pocket cost. Actual amount owed will depend largely on the participating audiologist's invoice cost and the size of the patient's deductible (if applicable).
- It is recommended that the participating audiologist wait to dispense the hearing aids until HAAPI administrators have made a final determination. HAAPI will send payment within two to three weeks of receipt of both documents. **Important: If both the EOB and participating audiologist's invoice have not been received within 90 days of this letter, no award will be made, and the application will be closed.**